## Appendix C – Feedback from Children and Families about their involvement in SLF

- "Had SLF not been involved my son would have been in care and I would have committed suicide, I was so isolated feeling alone, just having someone to listen, talk to, ask questions and support has helped me gain my confidence and self-esteem."
- "She said that SLF had turned their lives around, she couldn't believe the difference that SLF intervention had made to them. She stated that this time last year she wouldn't have thought they could be in such a good place just one year on."
- "I really cannot thank my SLF workers enough, they both really have been life changing."
- "The worker has been amazing throughout. She has helped me enormously with attaining correct levels of Benefit, addressing problems with debt, establishing a positive relationship with landlords and a great many other issues."
- "I was at real risk of losing the house which with a young daughter was disastrous, the help & support from SLF has taken that worry away."
- "I am almost sure we would have lost our house and that would have been an absolute disaster, without my SLF workers help I don't think I'd have had either the impetus or the self-confidence to address my problems in such a way as to resolve them properly."
- "I cannot overstate just how much my SLF worker has helped whilst always being understanding and very patient! SLF has changed our lives forever."

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